






COMPANY PROFILE

SAUDI TABREED OPERATION & MAINTENANCE COMPANY (STOM Co.)

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www.sauditabreed.com



WHO ARE WE?

STOM is the Operation and Maintenance Company subsidiary of Saudi Tabreed District Cooling Company, a Closed Joint Stock Company, incorporated as per the laws of Kingdom of Saudi Arabia having its Head quarter in Al Khobar, Eastern Province, Saudi Arabia. The joint venture between Tabreed UAE, Vision Invest, ASMA Capital owned by Public Investment Fun (PIF) and Al-Mutlaq Group to create Saudi Tabreed brings together a powerful combination of experience, business acumen and technical excellence to create a private company that is not only providing an innovative service but also investing in Saudi Arabia's future.

STOM management takes full responsibility to ensure the full satisfaction of its customer's concerning their requirement, specifications and agreed conditions. To meet its challenges, it maintains a high level of technical capability through its professional, experienced and adequately trained employees supported by the use of latest equipment, modern techniques & technology as well as innovative ideas. It also follows all relevant National and International Standards as well as applicable regulatory and legal requirements.



OUR VISION

Be the Operations & Maintenance efficiency icon of the district cooling industry and building HVAC systems in the kingdom of Saudi Arabia.

OUR MISSION

Operate the district cooling plant efficiently, taking care of the assets using innovative tools, nurture our employees, environmentally friendly, and exceed shareholders expectations.

HISTORY & ACHIEVEMENTS

Tabreed (the parent company) was established in 1998, where the UAE government assigned the company to construct a district cooling plant in Suweihan. Until today, Tabreed continues to perform the vital role in the nation's economic development which leads them to be the number one District Cooling service provider. Its portfolio includes 72 plants across the GCC (KSA, UAE, Qatar, Bahrain and Oman) and delivers over 957,000 refrigerated tons.

In 2005, Saudi Tabreed started to cater a high level of District Cooling services and state of the art energy and economical efficient, and environmental friendly comfort cooling to the Kingdom of Saudi Arabia's growing population. In 2010, STOM (Saudi Tabreed Operation & Maintenance) was designated as the operation and maintenance arm of Saudi Tabreed having its head quarter in Al Khobar, Eastern Province of Saudi Arabia. With quality procedures and professional team, STOM also considers the opportunities to provide a comprehensive Operation & Maintenance and commissioning services for government, semi government and private sector projects.

In 2013, STOM started to operate and maintain the first scheme of Saudi Tabreed in Saudi Aramco office complex with a full plant capacity of 32,000 Tons of Refrigeration. The power consumption in the complex was reduced to 40% compared to a conventional cooling system.

Another project with Rayadah Investment Company was approved to provide District Cooling services in the King Abdullah Financial District (KAJD).

STOM was awarded to operate and maintain the project which is considered the largest of its kind that has a total capacity of 100,000 Tons of Refrigeration.

STOM was contracted by Saudi Tabreed to operate and maintain the JODC plant which has a full capacity 55,000 Tons of Refrigeration.

STOM provides consistent and highly automated operation and maintenance services to ensure the reliability of the system and to optimize the efficiencies all year round. Through the combination of strong minded professionals and well trained technical staffs, the company offers a world class operation and maintenance performance and meets the O&M needs of the facilities.



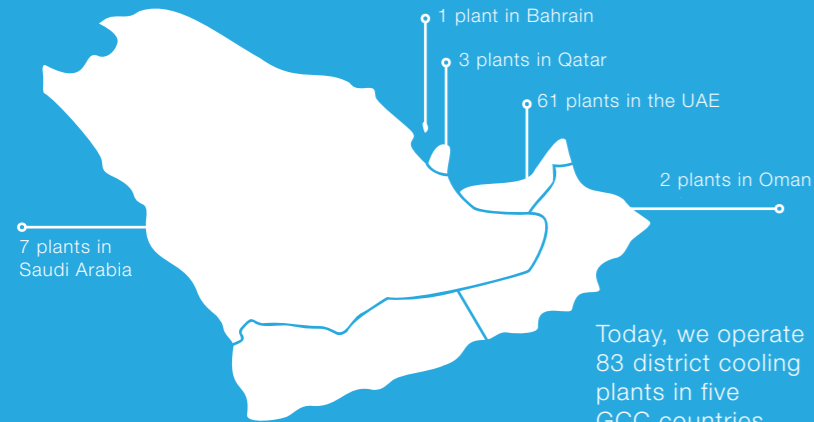
OUR PORTFOLIO

OUR 25 YEARS JOURNEY

Established in UAE

1998

to provide innovative cooling solutions that support the nation's sustainable development



Today, we operate 83 district cooling plants in five GCC countries.

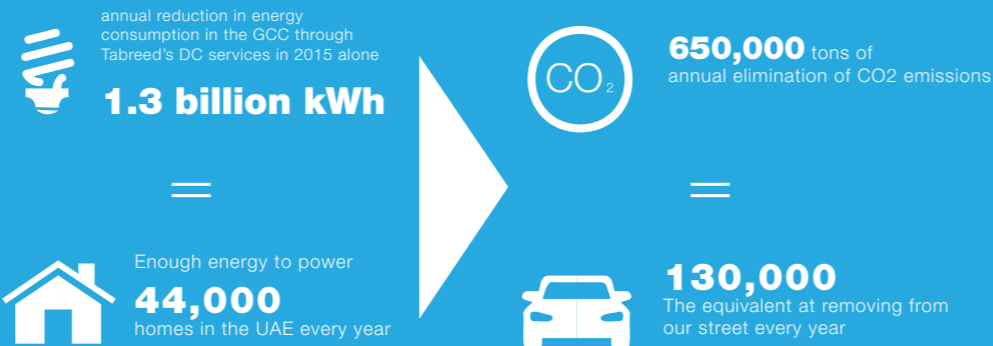
...and deliver over



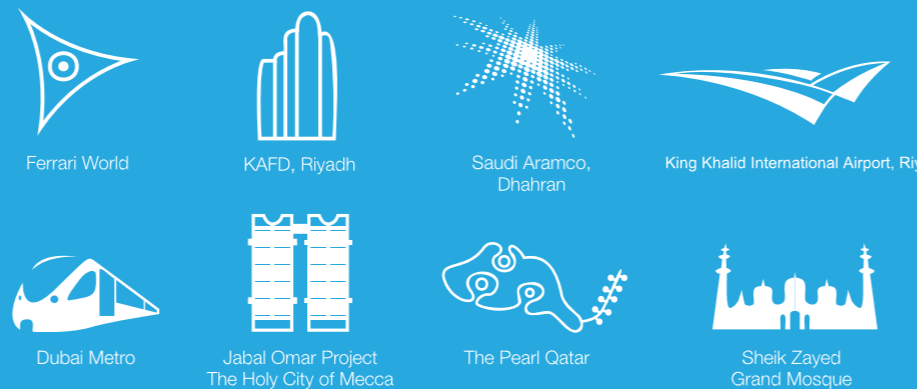
1,000,000 Tons of cooling to clients



This is the equivalent of providing cooling to 98 Burj Khalifa Towers.



Tabreed now proudly delivers its cooling services to many of the region's most iconic projects and landmarks such as:



WE SERVE

 <p>Public Investment Fund Tower, Building HVAC Facilities Services</p>	 <p>King Khalid Intl. Airport DCP, Total Capacity 50,000 TR</p>	 <p>King Khalid University Hospital DCP, Total Capacity 18,900 TR</p>
 <p>Saudi Aramco DCP, Total Capacity 32,000 TR</p>	 <p>Madina Hajj City World Largest DCP, Total Capacity 200,000 TR</p>	 <p>Princess Noura University DCP, Total Capacity 80,650 TR</p>
 <p>Qurrayah Power Plant DCP, Total Capacity 92,000 TR</p>	 <p>Jubail University Colleges DCP, Total Capacity 30,000 TR</p>	 <p>Umm Al Qurrah University DCP, Total Capacity 14,000 TR</p>
 <p>Jabal Omar Devt. Co. DCP, Total Capacity 55,000 TR</p>	 <p>Al Ra'idah Digital City DCP, Total Capacity 32,000 TR</p>	 <p>The Village Mall Al Jawhara DCP, Total Capacity 30,000 TR</p>
 <p>King Abdullah Financial Dist. DCP, Total Capacity 100,000 TR</p>	 <p>King Faisal University DCP, Total Capacity 28,350 TR</p>	

OUR SERVICES

Comprehensive Operation and Maintenance



Process Cooling



Building HVAC System



District Cooling Plant



OUR SERVICES

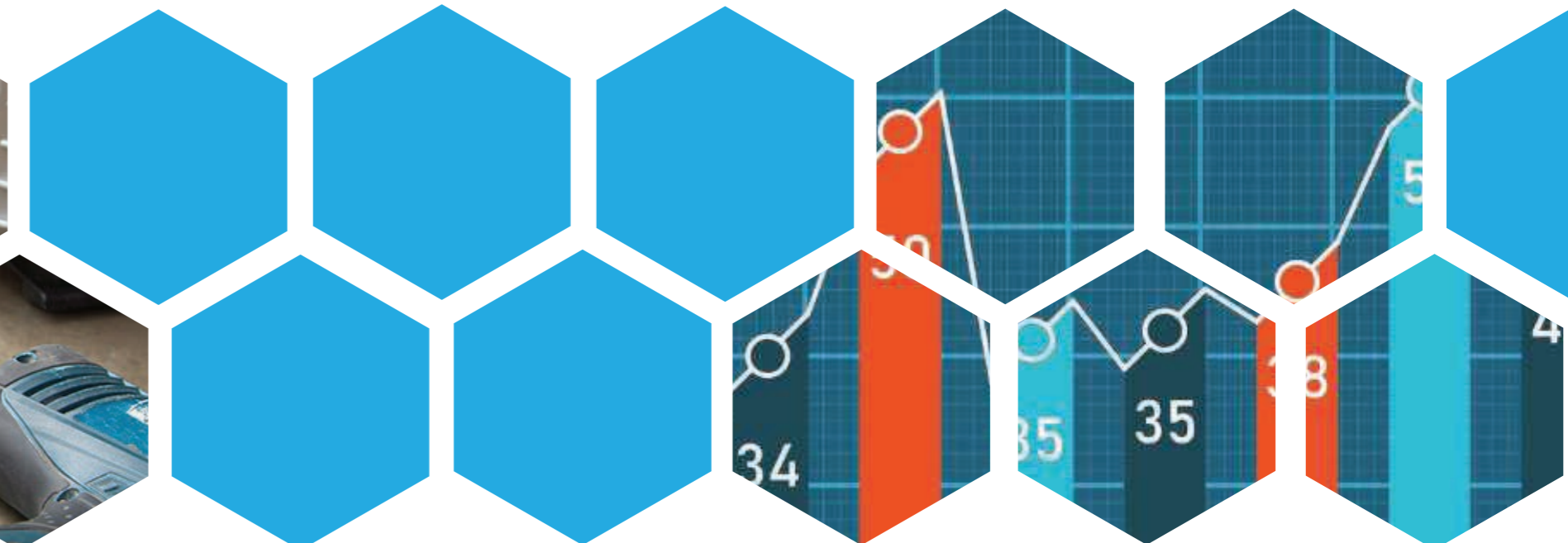
Value Added Services



Energy Efficiency Improvement



Testing & Commissioning Management



Delta-T Optimization



CMMS

Everything at click of a button

TOOLS WE USE

Centralized.

Integrated.

Warehouse.

QA/QC.

Spare parts.



Calibrated Torque Wrenches



Vibration Analyzer



Thermographic Scanner



Laser Alignment Tools



WHY STOM?

Spare Parts



STOM's Multiple Warehouses throughout KSA, ensuring availability of Spare Parts 24x7

Commitment & Safety



Experienced and highly skilled staff 700 strong committed to Efficiency & Safety

Savings



Savings on utilities
Lower kW/TR
& Lower m3 /TR

Care & Savings



Long term contracts and long term Commitments

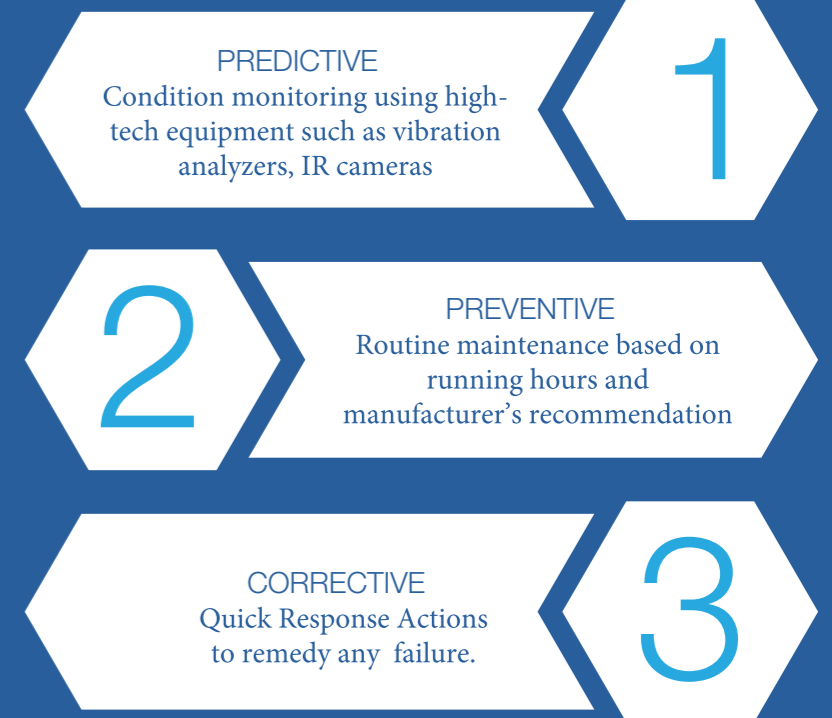
STOM Value it's customers

STOM APPROACH

360 View of Customer



Our Strategy



OUR VALUES

Understand how we operate our business and interact with all our stakeholders.



Employees

Create a work environment that enables our employees to operate in an efficient and productive manner that facilitates inter-departmental dialogue and fosters a health and safety culture.



Customers

Develop long-term partnerships that support the growth of our customers. Ensuring optimal and reliable year round cooling while assessing each potential new project with diligence and our full capabilities.



Shareholders

Build a company distinguished by operational excellence that will maximize the return on assets and safeguard the company's long-term future.



Community

Engage directly with our community to enhance the understanding of our company and bring additional benefits that extend beyond the provision of our services.



Environment

Serve the environment by providing cooling that utilizes energy efficiently and translates more tangible reduction in the region's carbon footprint.

"Values are like fingerprints. Nobody's are the same, but you leave them all over everything you do."

CSR FRAMEWORK

The pillars of our corporate social responsibility are our people, the environment and our community.



People

As a infrastructure company with over 700 employees working in 72 plants, we place a high premium on development and health and safety.



Environment

We serve the environment by utilizing energy efficient methods for cooling which significantly reduces the region's carbon footprint.



Community

As a KSA-based company, we pride ourselves on being a good corporate citizen and playing an active role in the community.

OUR PEOPLE

Prioritizing Our Employees' Health & Safety



HSE Training

We have implemented mandatory HSE learning Mechanisms to ensure employees receive Continuous training on how to work safely in our Plants. These sessions were Led by both external consultants as well as our Own internal training modules.

HSE e-Learning Center

We launched an e-learning center and take the full swing on 2014. The whole sole function is to provide employees with the most up-to-date and innovative HSE courses which can be completed online. This initiative had a high participation rate among our employees.



Near Miss Reporting

Another component of our HSE initiatives is the Near miss reporting system. This initiative Encourages (and rewards) employees to flag any potentially unsafe work conditions or situations that, if not attended to, may lead to an injury.



Behavioral Base Safety (BBS)

The purpose of this program is to improve behavioral safety by providing guidelines and tools useful for observing STOM employee behavior on site. The program will also help to immediately correct unsafe act and conditions reducing or eliminating injuries and incidents.

OUR PEOPLE

Empowering Saudi's



Saudization

As a private company, Saudi Tabreed Operation and Maintenance (STOM) takes seriously its role in encouraging Saudi's to enter into the private sector and creating a culture that not only retains Saudi's but allows local talent to flourish.



StarTrain Development Program

All of our Saudi National team members are automatically enrolled in a 2 year on-the-job development program that is overseen by our Human Resources Department. The program has specific and measurable milestones to monitor their professional development and ensure they are being trained to take on increasingly senior roles within the organization.

Strengthening Our Corporate Culture



Upholding Our Values

Our corporate values reinforce how we run our business and how we interact with all our Stakeholders. These values revolve around our customers, shareholders, environment, community and employees. Every month, staff members nominate fellow colleagues who embody our values and conduct themselves in a way that strengthens our corporate culture.

ENVIRONMENT

Technology in our Plants



Thermal Storage

We use thermal storage technology in many of our plants to help us make even larger savings to electricity consumption by shaving the peak load. Thermal storage is the process of storing chilled water in large tanks which can be used without the need for chillers - thus decreasing the energy utilized.



Water Usage

STOM understands the importance of reducing water consumption and has introduced a number of water treatment programs to recycle the water within our systems in order to optimize the process and meet environmental regulations. The water in our systems is treated and re-used more than 7 times.



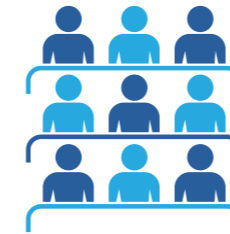
Treated Sewage Effluent (TSE)

We are the pioneer in the use of TSE water in the district cooling plants and its continued implementation is one of the most important tasks we have been working on over the past several years. We are currently in the process of utilizing TSE in two of our existing plants.

“We’ll never know the worth of water till the well is dry.”

COMMUNITY

Nurturing Future Leaders



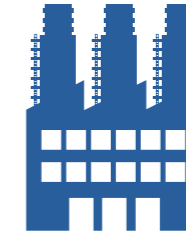
University Lectures

Our social management team (in conjunction with our technical department) regularly visit local universities and present to engineering students on the state-of-the-art technology behind our large scale, industrial, district cooling plants.



Student Apprenticeship

To encourage Saudi's to pursue private sector employment, STOM is sponsoring fresh highschool graduates to complete their high diploma in Specialized Institute such as HIWPT.



Plant Tours

Students interested in gaining first-hand experience of how large industrial plants operate are invited to tour our plants. We have partnered with universities to provide guided tours to their engineering students to deepen their knowledge of district cooling technology.

“Before you are a leader, success is all about growing yourself.”

When you become a leader, success is all about growing others.”

SAFETY POLICY

The Saudi Tabreed Operation and Maintenance Quality Health Safety and Environment Policy applies to all locations and operations, products and services either conducted or under the control of STOM.

STOM is committed being an industry leader, providing a healthy and safe workplace for all the employees, clients, contractors, visitors, business partners, and other relevant stakeholders.

STOM is also committed for the protection of environment and rendering high quality products and services to its customers.

STOM will manage the emergencies/crisis related to employees health and safety and shall review the emergency plan accordance with the local laws. STOM shall adopt the leading sectorial practices to manage its QHSE performance.

Implementation of an effective Quality, Health, Safety and Environment Management is considered as a foundation stone in every department of STOM.



QUALITY CERTIFICATE



QUALITY MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Quality Management System of

SAUDI TABREED OPERATION & MAINTENANCE CO.

8TH FLOOR ZAMIL HOUSE BLDG. 7429 PRINCE TURKI ST. CORNICHE RD. UNIT NO. 7432 AL KHOBAR 34413 - 2203 KSA

has been assessed by QACS International Pvt. Ltd. and found to comply with

ISO 9001:2015

for the following Scope

OPERATION AND MAINTENANCE SERVICES FOR DISTRICT COOLING SYSTEM

Certificate No:- **QAIS-Q-KSA-ST-07.18.100**
EA Code: 34

This certificate is issued in accordance with the QACS International Pvt. Ltd. auditing and Certification procedures and it is remain valid subject to annual surveillance audit.

Date of Initial Certification: 29th September 2018 Expiry Date: 3rd October 2023
Certificate Issue/Reissue: 12th October 2022 Renewal Due: 3rd October 2024
Revision: 03

Note: Certificate shall be valid after surveillance, only if continuation letter by QACS is present.
To Check the certificate validity please Refer Web:- www.qacsworld.com

Disclaimer: This ISO certification is not for marketing purpose and if any client use this certificate for marketing then QACS will not be responsible for this. This certificate is the property of QACS International Pvt. Ltd. and shall be returned immediately when demanded. This is an Accredited certificate issued by QACS International Pvt. Ltd. sanctioned for issue by International Accreditation Services, 3080 Saturn Street Suite 100 Brea, California 92821-1732, USA.



On behalf of QACS

This certificate is subject to the company maintaining its system to the required standards, which will be monitored by QACS. The use of this Certificate and the QACS Certification Mark are subject to the Regulations Applicable to Holders of QACS Certificates.

QACS INTERNATIONAL

This certificate is property of QACS and shall be returned when requested. It may only be reproduced in its entirety and without change.
Email: info@qacsinternational.com web: www.qacsworld.com

ISO 9001:2015
Quality Management System



ENVIRONMENTAL MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Environmental Management System of

SAUDI TABREED OPERATION & MAINTENANCE CO.

8TH FLOOR ZAMIL HOUSE BLDG. 7429 PRINCE TURKI ST. CORNICHE RD. UNIT NO. 7432 AL KHOBAR 34413 - 2203 KSA

has been assessed by QACS International Pvt. Ltd. and found to comply with

ISO 14001:2015

for the following Scope

OPERATION AND MAINTENANCE SERVICES FOR DISTRICT COOLING SYSTEM

Certificate No:- **QAIS-E-KSA-ST-07.18.028**
EA Code: 34

This certificate is issued in accordance with the QACS International Pvt. Ltd. auditing and Certification procedures and it is remain valid subject to annual surveillance audit.

Date of Initial Certification: 29th September 2018 Expiry Date: 3rd October 2023
Certificate Issue/Reissue: 12th October 2022 Renewal Due: 3rd October 2024
Revision: 03

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ISO 14001:2015
Environmental Management System



OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEM CERTIFICATE

This is to Certify that the Occupational Health & Safety Management System of

SAUDI TABREED OPERATION & MAINTENANCE CO.

8TH FLOOR ZAMIL HOUSE BLDG. 7429 PRINCE TURKI ST. CORNICHE RD. UNIT NO. 7432 AL KHOBAR 34413 - 2203 KSA

has been assessed by QACS International Pvt. Ltd. and found to comply with

ISO 45001:2018

for the following Scope

OPERATION AND MAINTENANCE SERVICES FOR DISTRICT COOLING SYSTEM

Certificate No:- **QAIS-O-KSA-ST-07.18.039**
EA Code: 34

This certificate is issued in accordance with the QACS International Pvt. Ltd. auditing and Certification procedures and it is remain valid subject to annual surveillance audit.

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ISO 45001:2018
Occupational Health and Safety
Assessment Series

“Quality is never an accident. It is always the result of intelligent effort.”

